

Referral Fees

Compliance with the Consumer Protection from Unfair Trading Regulations 2008



The latest guidance specifically addresses the issue of transparency of fees, including referral fees, within the Estate Agency sector.

An Estate Agent should disclose in plain terms

1. The price for its services, including any “compulsory” extras; and
2. Where a referral arrangement exists, that it exists and with whom; and
3. Where a transaction specific referral fee is to be paid, its amount; and
4. Where a referral retainer exists, an estimate of the annual value of that retainer to the Estate Agent or its value per transaction; and
5. Where the referral is rewarded other than by payment, an assessment of the annual value of the reward or the value of the reward per

TG Sales & Lettings refer business to external companies, and to this end a full disclosure is set out below.

You are not under any obligation to use the services of any of the recommended providers, though should you accept our recommendation the provider is expected to pay us a corresponding Referral Fee. The Referral Fee is separate to your obligation to pay our own fees or commission.

Conveyancing Services

We may offer conveyancing services to you through Montpellier Legal and Thomas Legal (Solicitors). Full details of the referral payment will be confirmed within their Client Care Letter. These services are optional, however, should you use their services:

We will typically receive upto £200 plus VAT per referral.

Energy Performance Certificates

We often refer clients to use third party organisations.

We do not accept any fee or commission but charge an administration cost for arranging this service typically upto £20+Vat on top of the EPC cost.

Survey Services

We often refer clients to use third party organisations.

We do not accept any fee or commission.

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